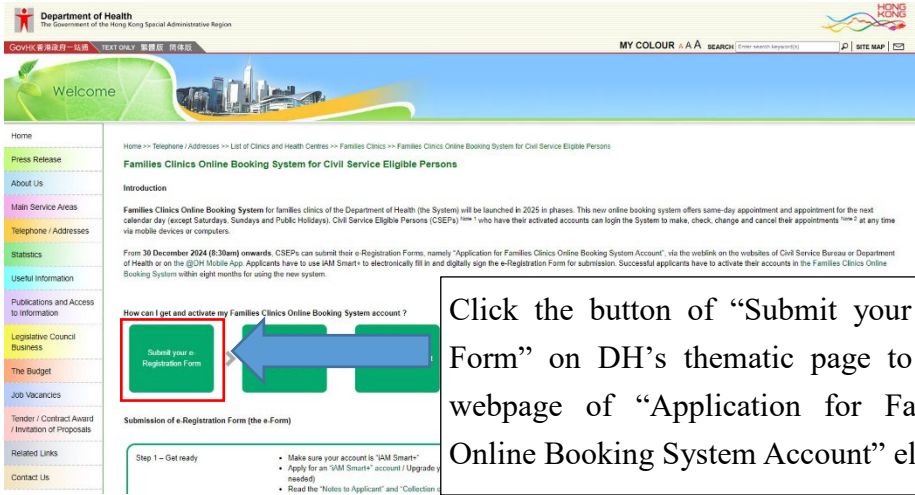
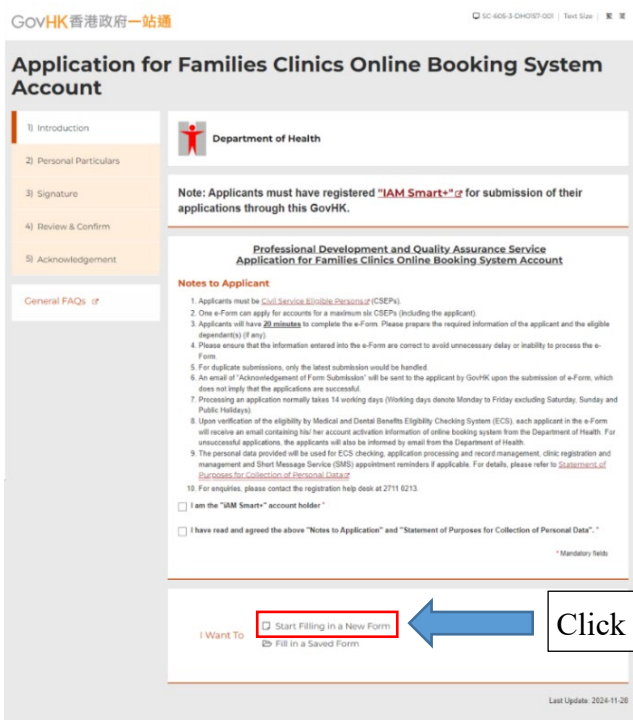


Step-by-step demonstration of application for account in Families Clinics Online Booking System

Method A: [Apply via websites](#)

Method B: [Apply “@DH” mobile application](#)

Method A: Application for account in Families Clinics Online Booking System via weblink on the websites of Civil Service Bureau (CSB) or thematic page of Department of Health (DH)

<p>Step 1</p>	<p>Access to the webpage of “Application for Families Clinics Online Booking System Account” electronic form</p>
	<p style="text-align: center;"><u>Example: DH’s thematic page</u></p>  <p style="text-align: center;">Click the button of “Submit your e-Registration Form” on DH’s thematic page to access to the webpage of “Application for Families Clinics Online Booking System Account” electronic form.</p>
<p>Step 2</p>	<p>Read the “Notes to Applicant” and prepare "iAM Smart+" account and the required information of the applicant and the eligible dependant(s) (if any) for completing the form.</p>
	 <p style="text-align: center;">Click “Start Filling in a New Form”.</p>

Step 3

Fill in the electronic form.

Application for Families Clinics Online Booking System Account

1) Introduction
2) Personal Particulars
3) Signature
4) Review & Confirm
5) Acknowledgement

General FAQs

You can either use Form Filling with iAM Smart e-ME or type in your personal information

Form Filling with iAM Smart

[More Info](#)

Personal Particulars

English Name *
Surname Given Name

Chinese Name

Gender *
 Male Female

Date of Birth *
YYYY-MM-DD

Hong Kong Identity Card Number *
()

Email Address (Please ensure the email address is entered correctly) *
Enter the above Email Address again *

Mobile Number *
Residential Telephone Number

Are you a Civil Servant / Retired Civil Servant? *
 Yes No

Request Type *
 Apply for myself
 Apply for myself and Eligible Dependant(s) in the Same Family
 Apply for Eligible Dependant(s) in the Same Family

* Mandatory fields

Save Back Next

Last Update: 2024-11-19

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Step 4

Use “iAM Smart+” to perform digital signing

Application for Families Clinics Online Booking System Account

1) Introduction
2) Personal Particulars
3) Signature
4) Review & Confirm
5) Acknowledgement

General FAQs

Please check the following information and apply signature. You may go back to make changes as needed.

Personal Particulars

English Name
LAM Hannah

Chinese Name
林曉

Gender
Female

Date of Birth
1970-04-14

Hong Kong Identity Card Number
G510452 ()

Email Address (Please ensure the email address is entered correctly)
ha_fm@dh.gov.hk
Enter the above Email Address again
ha_fm@dh.gov.hk
Enter the above Email Address again
ha_fm@dh.gov.hk

Mobile Number
12345678

Residential Telephone Number

Are you a Civil Servant / Retired Civil Servant?
Yes

Request Type
Apply for myself

Signature
Sign Here

* Mandatory fields

Save Back Next

Last Update: 2024-11-19

Click “Sign Here” to perform digital signing.

Application for Families Clinics Online Booking System Account

- 1) Introduction ✓
- 2) Personal Particulars ✓
- 3) Signature ✓
- 4) Review & Confirm ✓
- 5) Acknowledgement

[General FAQs](#)

Submission Details

Thank you for using our e-Form service. Your submission has been received and will be forwarded to the concerned bureau, department or organisation for processing. Please quote the transaction reference number below for future communication related to this submission, including any enquiries or subsequent submission of supporting documents.

[Print / Download Submitted Form Record](#)

Submission Date and Time (YYYY-MM-DD HH:MM)

2024-11-20 15:41

Transaction Reference Number

DH01570686TM7MHB


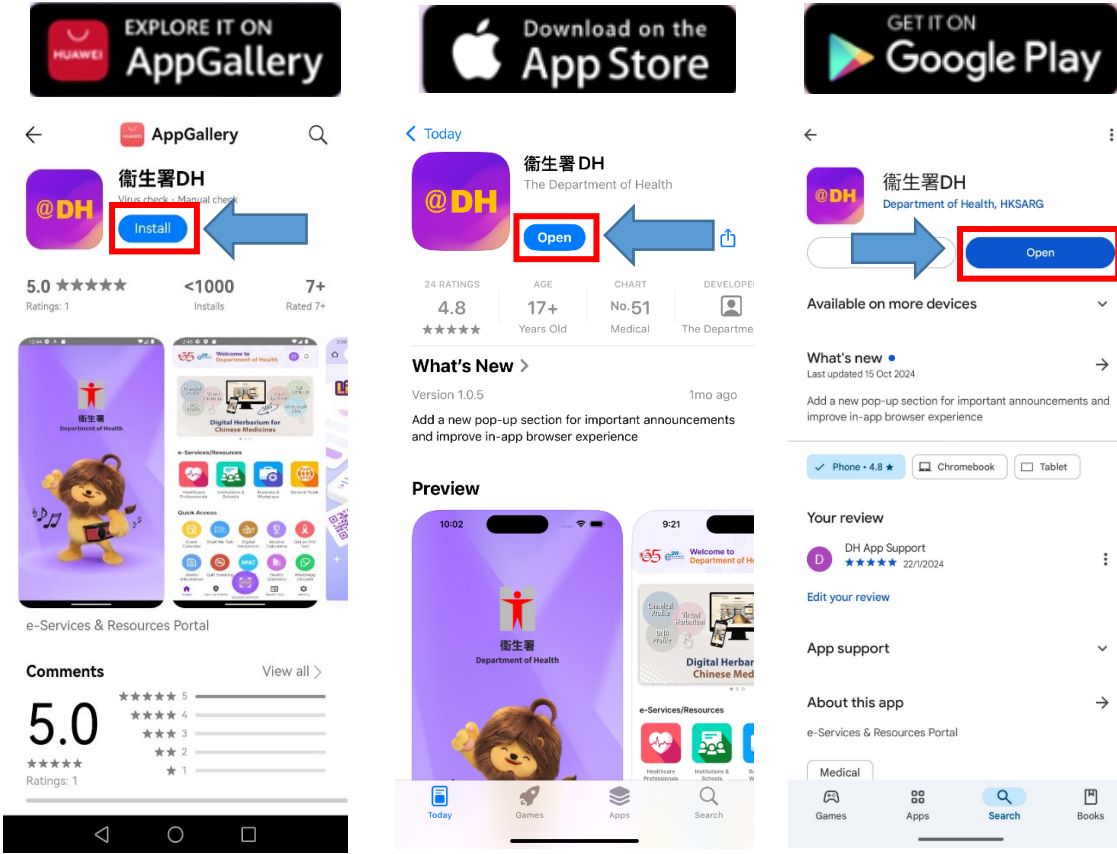
Should you have any enquiries, please contact the respective bureau, department or organisation - Professional Development and Quality Assurance Service
Hotline: 2711 0213
Email: pdqas_online_booking@dh.gov.hk

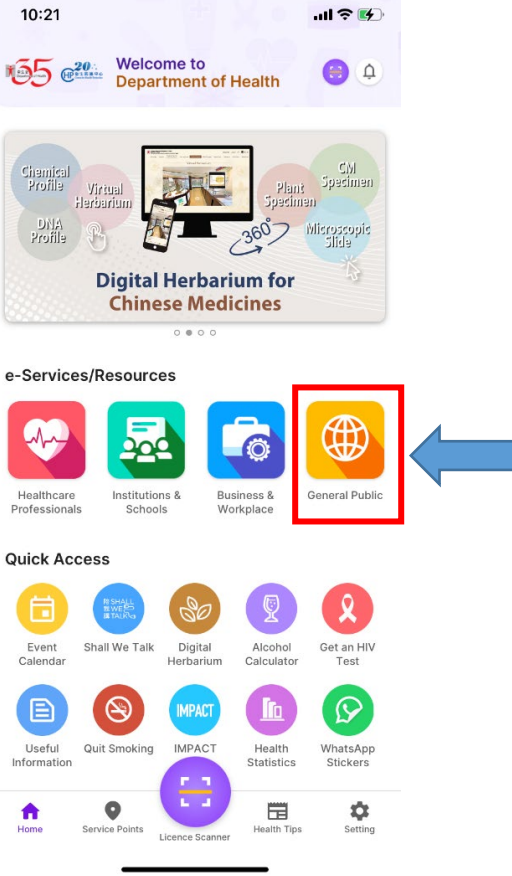
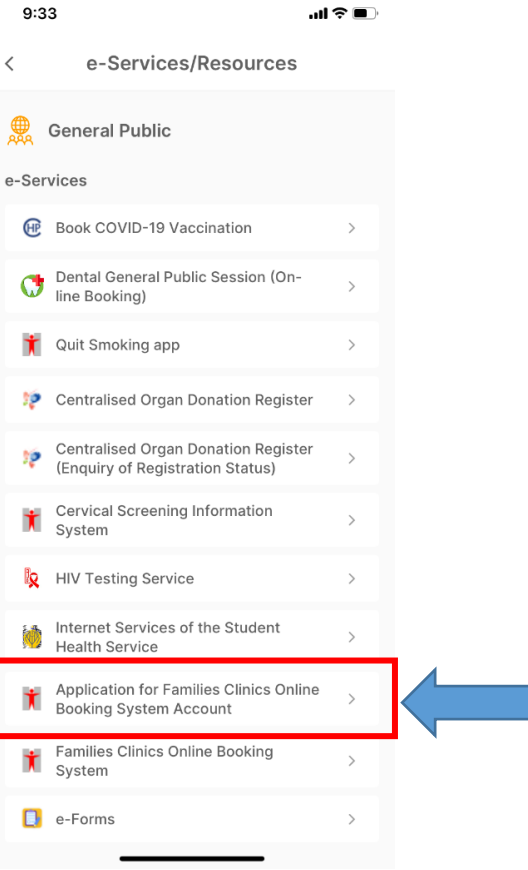
Remarks: An email of "Acknowledgement of Form Submission" will be sent to the applicant by GovHK upon the submission of e-Form, which does not imply that the applications are successful. Processing an application normally takes 14 working days (Working days denote Monday to Friday excluding Saturday, Sunday and public holidays). Upon verification of the eligibility by ECS, each applicant in the e-Form will receive an email containing his/ her account activation information of online booking system from the Department of Health. For unsuccessful applications, the applicants will also be informed by email from the Department of Health.

Last Update: 2024-11-19

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Method B: Application for Families Clinics Online Booking System Account via “@DH” mobile application

<p>Step 1</p>	<p>Scan this QR code to download “@DH” App. Click here for more information.</p> 
<p>Step 2</p>	<p>Download or Open the “@DH” App.</p>  <p>The image shows three screenshots of the @DH app on different app stores:</p> <ul style="list-style-type: none"> AppGallery: The app is listed with a 5.0 rating and 1000+ installs. A red box highlights the "Install" button, with a blue arrow pointing to it. App Store: The app is listed with a 4.8 rating and is available for ages 17+. A red box highlights the "Open" button, with a blue arrow pointing to it. Google Play: The app is listed with a 4.8 rating. A red box highlights the "Open" button, with a blue arrow pointing to it.

<p>Step 3</p>	<p>Tap “General Public”.</p>  <p>The screenshot shows the home screen of the Department of Health mobile application. At the top, there is a banner for the 'Digital Herbarium for Chinese Medicines'. Below this is the 'e-Services/Resources' section, which contains four icons: 'Healthcare Professionals', 'Institutions & Schools', 'Business & Workplace', and 'General Public'. The 'General Public' icon, which features a globe, is highlighted with a red rectangular box. A blue arrow points from the right towards this icon. Below the 'e-Services/Resources' section is a 'Quick Access' section with various service icons like 'Event Calendar', 'Digital Herbarium', and 'Get an HIV Test'. At the bottom is a navigation bar with icons for 'Home', 'Service Points', 'Licence Scanner', 'Health Tips', and 'Setting'.</p>
<p>Step 4</p>	<p>Tap “Application for Families Clinics Online Booking System Account” and follow the steps going forward in Method A > Step 2</p>
	 <p>The screenshot shows the 'e-Services/Resources' screen with the 'General Public' section expanded. Under the 'e-Services' heading, there is a list of services. The service 'Application for Families Clinics Online Booking System Account' is highlighted with a red rectangular box. A blue arrow points from the right towards this service. Other services listed include 'Book COVID-19 Vaccination', 'Dental General Public Session (Online Booking)', 'Quit Smoking app', 'Centralised Organ Donation Register', 'Cervical Screening Information System', 'HIV Testing Service', 'Internet Services of the Student Health Service', 'Families Clinics Online Booking System', and 'e-Forms'.</p>