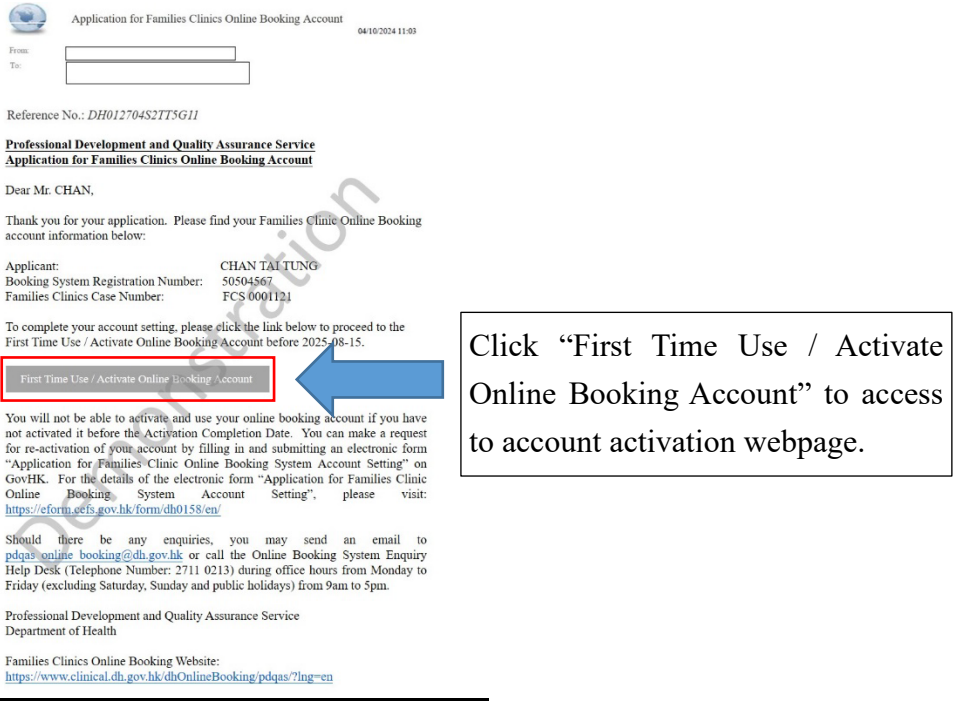
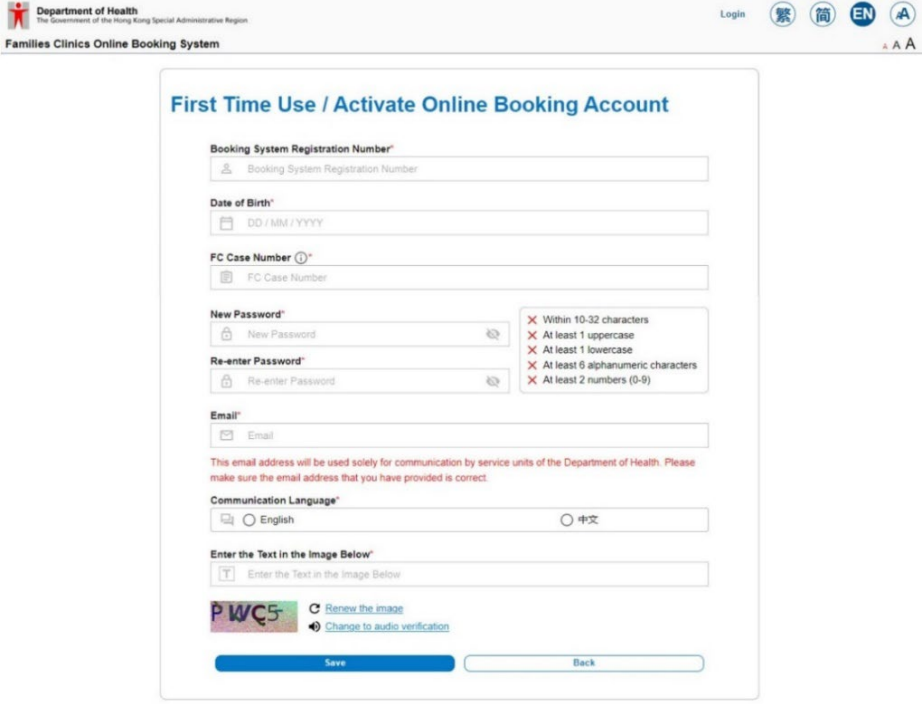


Step-by-step demonstration of activation of account in Families Clinics Online Booking System


If account application is submitted via e-form, please refer to [Method A](#) for activation.

If account application is conducted at Families Clinics in person, please refer to [Method B](#) for activation.

Method A: An email containing the account activation information will be received when applying account via e-form

<p>Step 1</p>	<p>Click the weblink of “First Time Use / Activate Online Booking Account” upon receiving the email containing the account activation information of online booking system.</p>
	 <p>The screenshot shows an email titled "Application for Families Clinics Online Booking Account" dated 04/10/2024 11:03. The recipient is Mr. CHAN. The email provides registration details for CHAN TAI TUNG and includes a link to activate the account. A red box highlights the link "First Time Use / Activate Online Booking Account", with a blue arrow pointing to it from a text box that says: "Click 'First Time Use / Activate Online Booking Account' to access to account activation webpage."</p>
<p>Step 2</p>	<p>Input the information and click “Save” to activate the account.</p>
	 <p>The screenshot shows the "First Time Use / Activate Online Booking Account" page. It includes the following fields: <ul style="list-style-type: none"> Booking System Registration Number Date of Birth (DD / MM / YYYY) FC Case Number New Password (with a password strength indicator: Within 10-32 characters, At least 1 uppercase, At least 1 lowercase, At least 6 alphanumeric characters, At least 2 numbers (0-9)) Re-enter Password Email Communication Language (English selected, 中文 available) Enter the Text in the Image Below (CAPTCHA) At the bottom, there are "Save" and "Back" buttons. </p>

Method B: A letter containing the account activation information will be received when applying account in person at Families Clinics.

<p>Step 1</p>	<p>Input the weblink / scan the QR code of “First Time Use / Activate Online Booking Account” upon receiving the letter containing the account activation information of online booking system.</p>
	<div style="text-align: center;"> <p>Department of Health Professional Development and Quality Assurance Service Online Booking Account Information Slip</p> <p>Dear Applicant,</p> <p>Your online booking account information for Families Clinics Online Booking System is as follows: Name: SURNAME GIVEN NAME Booking System Registration Number: 5408326768 FC Case Number: FCS 22000459 Please use the online booking account information above to activate your account by 03-Mar-2025 in the website.</p> <div style="border: 1px solid red; padding: 5px; display: inline-block;">  </div> <p>https://www.clinical.dh.gov.hk/OnlineBookingWeb/#/PDOA/activate/FreeelAccount/activate</p> <p>Please contact KwaiLoon Families Clinic at 2882102 if you encounter any problem.</p> <p>Best regards Professional Development and Quality Assurance Service, Department of Health</p> </div> <div style="border: 1px solid black; padding: 10px; margin-top: 10px; width: fit-content; margin-left: auto; margin-right: auto;"> <p>Input the weblink / scan the QR code of “First Time Use / Activate Online Booking Account” to access to account activation.</p> </div>
<p>Step 2</p>	<p>Input the information and click “Save” to activate the account.</p>
	